



City of Gainesville

Office of the City Auditor



Confidential Report Summary

2026-02 PCI Process Audit

Presented: March 24, 2026

AUDIT OBJECTIVE:

The objective of this engagement was to assess the governance, efficiency, and effectiveness of processes and controls around the use of the payment card across General Government against requirements of the Payment Card Industry Data Security Standards (PCI-DSS), including the management of services delivered by external providers.

AUDIT SCOPE:

Assessing the design and operating effectiveness of the processes and controls related to acceptance of credit card payments, focusing on contracts currently in effect and any activities from October 1, 2024, to September 30, 2025.

However, the audit did not include a PCI compliance self-assessment or detailed PCI compliance testing of methods used to collect credit cards (devices, systems, applications).

AUDIT METHODOLOGY:

Performance of audit fieldwork through inquiry, observation, and substantive testing, focusing on processes around procurement of contracts relating to credit cards, governance, monitoring, reconciliations, and assessments and validations for products and vendors.

CONFIDENTIALITY:

This audit report was deemed confidential pursuant to Section 119.0725(2), Florida Statutes. As such, it was not included as a public discussion item in the Audit Committee meeting.