



# FISCAL YEAR 2020 ANNUAL AUDIT PLAN

# Annual Audit Plan Report to the City Commission

Mayor

Lauren Poe

**Mayor Pro-Tem** 

Harvey Ward

**Commission Members** 

David Arreola

Adrian Hayes-Santos

Gail Johnson

Gigi Simmons

Helen Warren

# City of Gainesville Office of the City Auditor

Interim City Auditor Leonard F. Loria

# CITY OF GAINESVILLE OFFICE OF THE CITY AUDITOR FISCAL YEAR 2020 ANNUAL AUDIT PLAN

December 5, 2019

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# Why We Prepare an Annual Audit Plan

The Annual Audit Plan provides the City Commission with an overview of how resources of the City Auditor's Office will be allocated.

The Annual Audit Plan facilitates the efficient and effective use of limited resources.

For more information on this Annual Audit Plan or any of our reports, please visit:

www.cityofgainesville.org/cityauditor.aspx

### **INTRODUCTION**

In accordance with City Commission Resolution 150127, the Office of the City Auditor is pleased to submit the fiscal year 2020 Annual Audit Plan. The annual process of developing the Annual Audit Plan usually includes defining auditable units, obtaining input from City Commissioners, Charter Officers, and managers as well as evaluating information gained from previous audits and assessing the relative risks involved in City programs and operations.

### **MISSION STATEMENT**

To promote honest, efficient, effective, transparent and fully accountable government.

### INDEPENDENCE AND RISK ASSESSMENT

The Office of the City Auditor is an independent charter office established in Section 3.05 of the City Charter. A risk assessment is a systematic process for identifying and evaluating events (i.e., possible risks and opportunities) that could affect the achievement of objectives, positively or negatively. A formalized risk assessment gives organizations a clear view of variables to which they may be exposed, whether internal or external, retrospective or forward-looking. A robust risk assessment process is a best practice strategy that forms the foundation for an effective enterprise risk management program and constitutes a key component of the *Enterprise Risk Management—Integrated Framework* and related Application Guidance published by the Committee of Sponsoring Organizations (COSO).

During fiscal year 2020, the City Auditor's Office will continue to implement the City Commission approved GRC (Governance, Risk and Compliance) software to begin formally assessing, scoring, and tracking organizational risk. This tool assists in developing organizational risk profiles and helps the Interim City Auditor prioritize audits and design more effective Annual Audit Plans.

### **AUDIT PLAN DEVELOPMENT**

In order to provide useful guidance and a framework in developing the Annual Audit Plan, the following principles were recognized and observed:

- Audit resources are limited which results in less than one hundred percent audit coverage each
  year. This inherent limitation can be mitigated by using a dynamic risk assessment to select and
  prioritize audits.
- The risk assessment criteria used in the ranking of the audit suggestions places emphasis on various systems of internal control.
- The Annual Audit Plan is viewed as a flexible tool that can be amended throughout the year to reflect changing risks and priorities.
- The Annual Audit Plan gives consideration to those audits that may be mandated by resolution or ordinance.

The Annual Audit Plan is developed with the understanding that there are risks and limitations associated with any method or system of prioritizing audits. As a result, the risk factors and scoring process are periodically evaluated and modified in an effort to continuously refine the Annual Audit Plan.

### FISCAL YEAR 2020 AUDIT SELECTIONS AND PRIORITIZATION

A critical component of the annual audit planning process is ensuring qualified audit personnel are assigned to the highest priority assignments. Staff assignments are based on experience, qualifications, interests, and availability.

The development of an Annual Audit Plan is a dynamic process. Throughout the year, audit staff members obtain information from a variety of sources for inclusion in the risk assessment process. Audits considered for the Annual Audit Plan are compiled from suggestions by audit staff, City Commissioners, City management, complaints and known areas of risk.

To develop the proposed fiscal year 2020 Annual Audit Plan, the Interim City Auditor surveyed the City Commissioners, Charter Officers and senior managers. Survey participants were asked to identify City departments, divisions and processes they believed would benefit from an independent audit or review.

We request the City Commission approve our fiscal year 2020 Annual Audit Plan by resolution as attached, including **EXHIBIT A.** 

### **COMPLIANCE**

The City Auditor's Office performs audits in accordance with generally accepted government auditing standards (GAGAS) issued by the Comptroller General of the United States. The Office is committed to maintaining a system of quality control and undergoes an independent external quality control

review triennially. In February 2018, the Office received a Certificate of Compliance for the quality control review for the period of October 1, 2014 through September 30, 2017. The next compliance quality control review is scheduled to be conducted during March 2021 and will review the period of October 1, 2017 through September 30, 2020.

### **AUDIT TEAM**

Leonard F. Loria, CPA, Interim City Auditor
Qian Yuan, CISA, CIA, ACDA, Senior Auditor
Vincent Iovino, CISA, CRISC, Information Technology Auditor
Eileen Marzak, CPA, CFE, Professional Auditor

RESOLUTION NO. 190633

PASSED December 5, 2019

A RESOLUTION OF THE CITY COMMISSION OF THE CITY OF GAINESVILLE, FLORIDA RELATING TO APPROVING AND ADOPTING THE ANNUAL AUDIT PLAN FOR THE OFFICE OF THE CITY AUDITOR FOR THE PERIOD OCTOBER 1, 2019 THROUGH SEPTEMBER 30, 2020

WHEREAS, formal responsibilities and administrative procedures for the Office of the City Auditor were established by City Commission Resolution 150127 on February 4, 2016; and

WHEREAS, such procedures require the development of an annual audit plan in order to ensure adequate audit coverage during the period;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COMMISSION OF THE CITY OF GAINESVILLE, FLORIDA:

Section 1. That the City Auditor is authorized to carry out the engagements as described in the ANNUAL AUDIT PLAN attached hereto as EXHIBIT A.

Section 2. This Resolution shall take effect immediately from and after its adoption in accordance with the provisions of the Charter of the City of Gainesville, and it is accordingly so resolved.

PASSED AND ADOPTED this 5th day of DECEMBER 2019.

Lauren Poe, Mayor

Approved as to Form and Legality

Nicolle Shalley, City Attorney

ATTEST:

Marie P. Kessler, Acting Clerk of the Commission

### **EXHIBIT A**

## CITY OF GAINESVILLE OFFICE OF THE CITY AUDITOR FISCAL YEAR 2020 ANNUAL AUDIT PLAN

Citywide Overtime Audit (underway) Affirmative Action Plan (underway) 130 Grant Administration Process (underway) 130 Emergency Response Times (underway) 120 Citywide P-Card (underway) 150 Reichert House – Part B (underway) 150 Reichert House – Part B (underway) 150 GERP Implementation Process (underway) 2019 Follow-up on Recommendations* 140 GG Investments 380 GG Billing and Collections Process GG Billing and Collections Process GG/GRU Travel Compliance 200  B. New Audit Projects for 2020 Citywide Cybersecurity Controls GG Business Tax Compliance 260  C. Annually Required Engagements 2020 Follow-up on Recommendations* EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement) 160  D. Other Projects Hotline Implementation, Inquiries, and Investigations* 160 Risk Framework Implementation with HighBond* 100 CCOM/Management Referrals* 40 Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	A. Audit Projects Carried Forward from the 2019 Annual Audit Plan	<b>Estimated Hours</b>
Affirmative Action Plan (underway) Grant Administration Process (underway) Emergency Response Times (underway) 120 Citywide P-Card (underway) Reichert House – Part B (underway) 100 FLHSMV MOU Data Safety (underway) 130 GG ERP Implementation Process (underway) 2019 Follow-up on Recommendations* 140 GG Investments 380 GG Billing and Collections Process 380 GG/GRU Travel Compliance 200  B. New Audit Projects for 2020 Citywide Cybersecurity Controls GG Business Tax Compliance 260  C. Annually Required Engagements 2020 Follow-up on Recommendations* EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects Hotline Implementation, Inquiries, and Investigations* 160 Risk Framework Implementation with HighBond* 100 CCOM/Management Referrals* 40 Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	Citywide Overtime Audit (underway)	130
Emergency Response Times (underway)  Citywide P-Card (underway)  Reichert House – Part B (underway)  FLHSMV MOU Data Safety (underway)  GG ERP Implementation Process (underway)  GG ERP Implementation Process (underway)  GG Investments  GG Investments  GG Billing and Collections Process  GG/GRU Travel Compliance  B. New Audit Projects for 2020  Citywide Cybersecurity Controls  GG Business Tax Compliance  C. Annually Required Engagements  2020 Follow-up on Recommendations*  EO Related (to be determined)  Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects  Hotline Implementation, Inquiries, and Investigations*  Risk Framework Implementation with HighBond*  CCOM/Management Referrals*  40  Mid-year Refresh of Annual Audit Plan  Annual Revision of Quality Control System*(Government Auditing  Standards, July 2018 Revision)	•	130
Citywide P-Card (underway) Reichert House – Part B (underway) 100 FLHSMV MOU Data Safety (underway) 130 GG ERP Implementation Process (underway) 2019 Follow-up on Recommendations* 140 GG Investments 380 GG Billing and Collections Process 3880 GG/GRU Travel Compliance 200  B. New Audit Projects for 2020 Citywide Cybersecurity Controls GG Business Tax Compliance 260  C. Annually Required Engagements 2020 Follow-up on Recommendations* EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects Hotline Implementation, Inquiries, and Investigations* 160 Risk Framework Implementation with HighBond* 100 CCOM/Management Referrals* 40 Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	Grant Administration Process (underway)	130
Reichert House – Part B (underway)  FLHSMV MOU Data Safety (underway)  GG ERP Implementation Process (underway)  240 2019 Follow-up on Recommendations*  140 GG Investments  380 GG Billing and Collections Process  381 GG/GRU Travel Compliance  200  B. New Audit Projects for 2020 Citywide Cybersecurity Controls GG Business Tax Compliance  260  C. Annually Required Engagements  2020 Follow-up on Recommendations* EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects  Hotline Implementation, Inquiries, and Investigations* Risk Framework Implementation with HighBond* CCOM/Management Referrals* Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	Emergency Response Times (underway)	120
FLHSMV MOU Data Safety (underway)  GG ERP Implementation Process (underway)  2019 Follow-up on Recommendations*  GG Investments  GG Billing and Collections Process  GG/GRU Travel Compliance  B. New Audit Projects for 2020  Citywide Cybersecurity Controls  GG Business Tax Compliance  C. Annually Required Engagements  2020 Follow-up on Recommendations*  EO Related (to be determined)  Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects  Hotline Implementation, Inquiries, and Investigations*  Hotline Implementation, Inquiries, and Investigations*  And Index Projects  Hotline Implementation with HighBond*  CCOM/Management Referrals*  Mid-year Refresh of Annual Audit Plan  Annual Revision of Quality Control System*(Government Auditing  Standards, July 2018 Revision)	Citywide P-Card (underway)	150
GG ERP Implementation Process (underway)  240 2019 Follow-up on Recommendations* 140 GG Investments 380 GG Billing and Collections Process 380 GG/GRU Travel Compliance  200  B. New Audit Projects for 2020 Citywide Cybersecurity Controls GG Business Tax Compliance  260  C. Annually Required Engagements 2020 Follow-up on Recommendations* EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects Hotline Implementation, Inquiries, and Investigations* Risk Framework Implementation with HighBond* CCOM/Management Referrals* 40 Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	Reichert House – Part B (underway)	100
2019 Follow-up on Recommendations*  GG Investments 380 GG Billing and Collections Process 380 GG/GRU Travel Compliance 200  B. New Audit Projects for 2020 Citywide Cybersecurity Controls GG Business Tax Compliance 260  C. Annually Required Engagements 2020 Follow-up on Recommendations* EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects Hotline Implementation, Inquiries, and Investigations* Hotline Implementation with HighBond* CCOM/Management Referrals* 40 Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	FLHSMV MOU Data Safety (underway)	130
GG Investments GG Billing and Collections Process GG/GRU Travel Compliance  200  B. New Audit Projects for 2020 Citywide Cybersecurity Controls GG Business Tax Compliance  260  C. Annually Required Engagements 2020 Follow-up on Recommendations* EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  160  D. Other Projects Hotline Implementation, Inquiries, and Investigations* Risk Framework Implementation with HighBond* CCOM/Management Referrals* Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)		240
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Citywide Cybersecurity Controls GG Business Tax Compliance  C. Annually Required Engagements  2020 Follow-up on Recommendations* EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  160  D. Other Projects  Hotline Implementation, Inquiries, and Investigations* Risk Framework Implementation with HighBond* CCOM/Management Referrals* 40 Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	GG/GRU Travel Compliance	200
GG Business Tax Compliance 260  C. Annually Required Engagements  2020 Follow-up on Recommendations* 180 EO Related (to be determined) 280 Annual Validation of Projected Revenues (Attestation Engagement) 160  D. Other Projects  Hotline Implementation, Inquiries, and Investigations* 160 Risk Framework Implementation with HighBond* 100 CCOM/Management Referrals* 40 Mid-year Refresh of Annual Audit Plan 200 Annual Revision of Quality Control System*(Government Auditing 120 Standards, July 2018 Revision)	B. New Audit Projects for 2020	
C. Annually Required Engagements  2020 Follow-up on Recommendations*  EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects  Hotline Implementation, Inquiries, and Investigations* Risk Framework Implementation with HighBond* CCOM/Management Referrals* Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	Citywide Cybersecurity Controls	500
2020 Follow-up on Recommendations*  EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects  Hotline Implementation, Inquiries, and Investigations* Risk Framework Implementation with HighBond* CCOM/Management Referrals* Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	GG Business Tax Compliance	260
EO Related (to be determined) Annual Validation of Projected Revenues (Attestation Engagement)  D. Other Projects  Hotline Implementation, Inquiries, and Investigations* Risk Framework Implementation with HighBond* CCOM/Management Referrals* Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	C. Annually Required Engagements	
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D. Other Projects  Hotline Implementation, Inquiries, and Investigations* Risk Framework Implementation with HighBond* CCOM/Management Referrals* Mid-year Refresh of Annual Audit Plan Annual Revision of Quality Control System*(Government Auditing Standards, July 2018 Revision)	·	280
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Risk Framework Implementation with HighBond*  CCOM/Management Referrals*  Mid-year Refresh of Annual Audit Plan  Annual Revision of Quality Control System*(Government Auditing  Standards, July 2018 Revision)  ———————————————————————————————————	D. Other Projects	
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CCOM/Management Referrals*  Mid-year Refresh of Annual Audit Plan  Annual Revision of Quality Control System*(Government Auditing  Standards, July 2018 Revision)	• • • • • • • • • • • • • • • • • • • •	
Mid-year Refresh of Annual Audit Plan  Annual Revision of Quality Control System*(Government Auditing  Standards, July 2018 Revision)	· · · · · · · · · · · · · · · · · · ·	
Annual Revision of Quality Control System*(Government Auditing 120 Standards, July 2018 Revision)		
Standards, July 2018 Revision)	,	
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TOTAL FY20 AUDIT STAFF PROJECT HOURS 4,230	TOTAL FY20 AUDIT STAFF PROJECT HOURS	4,230

Audit Classifications per *Government Auditing Standards*:

<sup>\* –</sup> Non-audit Services