



An Accredited
Agency



Responsible Accountable Professional Innovative Dedicated

# Gainesville Fire Rescue Annual Report 2013

# Gainesville Fire Rescue Mission Statement

To protect and serve through community involvement, education, prevention, and rapid intervention by professionals committed to excellence.

# Department Vision

Gainesville Fire Rescue will be recognized as the model of excellence by the provision of our services.









# Department Organization

Administration 1025 NE 13th Street 334-5078

Office of the Fire Chief Special Operations Information Mangement

Emergency Operations 1025 NE 13th Street 334-5078

Fire Station 1 427 S Main Street
Fire Station 2 2210 SW Archer Road
Fire Station 3 900 NE Waldo Road
Fire Station 4 10 SW 36th Street
Fire Station 5 1244 NW 30th Avenue

Fire Station 6 3681 NE 47th Avenue (Airport)

Fire Station 7 5601 NW 43rd Street Fire Station 8 3223 NW 42nd Avenue

Risk Reduction Bureau 1025 NE 13th Street 334-5065

Fire Safety Inspection Fire Investigative Services

Fire Marshal Public Education

Support Services Bureau 1026 NE 14th Street 334-5075

Training Recruitment Community Instruction



## Commission on Fire Accreditation International Self-Assessment Categories

- I Governance and Administration
- 2 Assessment and Planning
- 3 Goals and Objectives
- 4 Financial Resources
- 5 Programs
- 6 Physical Resources
- 7 Human Resources
- 8 Training and Competency
- 9 Essential Resources
- 10 External Systems Relationships





Fire Chief Gene Prince



**Deputy Chief** Jeff Lane



**Assistant Chief JoAnne Rice** 

# Leaders

All of our command personnel began their GFR careers as firefighters and have over 100 vears of combined experience in the fire and emergency medical services profession.

Gene Prince has served the City of Gainesville since 1984 and was appointed Fire Chief in January 2011 after serving as Operations Deputy Chief for five years.

Deputy Chief Tim Hayes served from 1987 until his retirement in April 2013. Chief Haves' vacancy in Operations was filled on an interim basis by District Chief lames Lovvorn and, in November 2013. Jeff Lane, who joined GFR in October 1990, was appointed as Deputy Chief of Operations after serving as Assistant Chief of Support Services since November 2012.

Assistant Chief JoAnne Rice joined the GFR team in October 1990 and was promoted in July 2012 to lead the Risk Reduction Bureau after serving for ten years as an Operations District Chief.

District Chief Don Sessions has served since January 1989 and serves as the Special Operations Chief overseeing **Emergency Medical Services** Hazardous Materials and Responses.



**Deputy Chief** Tim Hayes

# **Operations District Chiefs**

**Rusty Barrett** Michael Cowart Pat Lewis James Lovvorn Richard Saulsberry Allen Siorek



**Special Operations** Chief Don Sessions



# **OUR SERVICES**



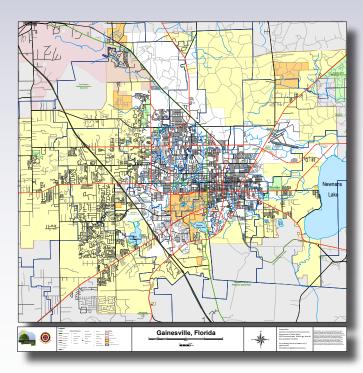
Gainesville Fire Rescue is an all-hazards department responding to emergency and non-emergency calls for service for fire suppression, medical services, hazardous materials releases, technical rescues, automatic alarms, aircraft rescue and firefighting, water and smoke salvage, and other service calls. Alachua County Fire Rescue provides the ambulance transport services county-wide and inside the city.

The City of Gainesville and Alachua County have a long-standing automatic aid agreement

that provides for the quickest unit response to calls for service inside the city limits and in a designated urban area of the county which surrounds the city. The yellow portion of this map represents the automatic aid area outside the city limits.

GFR also provides a variety of services to customers inside the city limits designed to reduce fire and safety risks in our community. Services include, but are not limited to, fire safety inspections of buildings, home safety inspections upon request, public education for children through events at Kiwanis' Safety City, visits by fire crews to schools and daycares, community CPR and first aid instruction, and installation of smoke and carbon monoxide detectors for qualified residents.

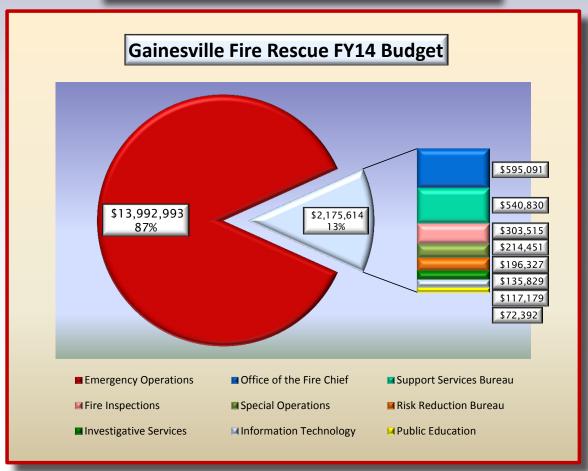




To learn more about GFR's services or to take our customer service survey visit our website at www.gfr.org or call our Administration Office at 352-334-5078.



FY13-14 BUDGET		FY13		FY14
Emergency Operations	\$13,554,529		\$13,992,993	
Office of the Fire Chief	\$	878,835	\$	595,091
Support Services Bureau	\$	516,078	\$	540,830
Fire Inspections	\$	301,998	\$	303,515
Special Operations	\$	203,355	\$	214,451
Risk Reduction Bureau	\$	141,611	\$	196,327
Investigative Services	\$	134,891	\$	135,829
Information Technology	\$	114,598	\$	117,179
Public Education	\$	71,719	\$	72,392
TOTAL Fiscal Year Budget	\$15,917,614		\$16,168,607	

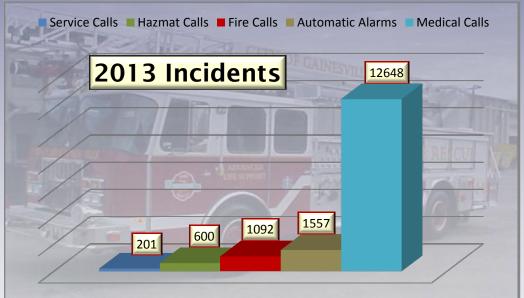


GFR's budget comes from the City's general fund which includes sources of revenue such as property taxes and the fire special assessment. The fire assessment has generated funding for approximately one-third of the fire-rescue budget or about \$5.2 million each fiscal year. The difference between property taxes and the fire assessment is that taxes are based on the value of a property while the fire assessment is based on services to the property. The City of Gainesville currently assesses only properties with buildings, not vacant land.



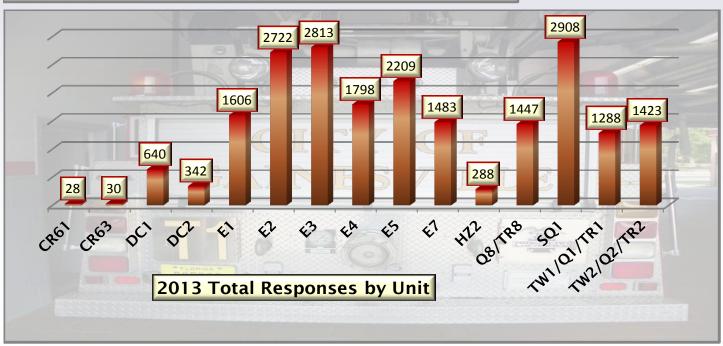
# **PERFORMANCE**

GFR responds to approximately 16,000 incidents annually inside the city limits and in the automatic aid area of urban Alachua County surrounding the city. Some of these incidents may have multiple unit responses such as building fires or extrication calls; for example, a commercial building fire response may have a minimum of seven units and a house fire 5 units. In 2013, GFR units had 21,025 unit responses to 16,098 incidents.



Agencies throughout Florida report their incidents to the State Fire Incident Reporting System (FFIRS). Here are some of the GFR FFIRS counts for 2013:

- 55 Building Fires
- 59 Cooking Fires
- 40 Vehicle Fires
- 133 Trash Fires
- 26 Dumpster Fires
- 23 Brush/Grass Fires



An important performance measure used to evaluate the response system is the 90th percentile time for total response. This measure represents the time at which 90 percent of performance is at or better than. Total response is the elapsed time starting when the calltaker begins entering the call for service into the system to the time the first unit arrives.

The 2013 90th percentile time for the first arriving units on incidents confirmed as building fires in the city limits was 9:20 and 10:54 for all medical incidents including vehicle accidents.



GFR Command Staff prepare program appraisals annually to evaluate the effectiveness of services provided by the agency. The appraisals also meet required core competencies for accreditation. Detailed reports look at performance, training, resources, accomplishments, and sustainability needs. Here are highlights from those reports.

### Fire Suppression (CFAI 5A.7)

GFR monitors call processing, unit turnout, travel and the total response time and works closely with our partners at the Combined Communications Center (CCC) and Alachua County Fire Rescue (ACFR) to identify best practices to reduce response times. Changes to fire call types were made after the accreditation site visit based on recommendations from the peer assessor team to allow for categorization of appliance fires, fires out in buildings, and unknown fires, to reduce the amount of calls being dispatched as building fires that are not likely to be confirmed as building fires. These changes were implemented in November and the full impact will not be observable until later in 2014. The 90th percentile performance in the city for 2013 shows some improvement over 2012. Overall fire call processing times were 1:51, Turnout times for first unit 1:23, Travel times for the first unit 7:45, and a total response time of 10:02. Calls dispatched as building fires were similar to the all fires category in call processing 2:01 and turnout 1:33, there was some improvement in travel time for first unit 6:26 and a slight increase over 2012 in total response time 9:05. GFR is in the process of implementing a SAFER grant that includes hiring nine (9) additional firefighters and places an additional squad in-service for the SW area of the city in mid-2014. The effect of this enhanced service will be monitored during the two-year grant period.

### Fire Prevention (CFAI 5B.8)

due to an extended FMLA leave and two retirements. We were, however, able to offset some of the personnel shortage by temporarily filling one position with a new Inspector from the operations division. Though we fell short of our goal of 1800, we were able to conduct 1323 building inspections. We Inspected over 14 million square feet of property and had a higher percentage of compliance in 60 days. We conducted 307 night inspections, far exceeding the goal of 80; 71 needed corrections and 4 citations were issued for overcrowding. This is an essential activity to keep our city safe. We will continue and compliant with the Florida Fire Prevention Code. We will initiated at Pine Ridge Apartments. continue to conduct night inspections at a minimum of one night per month. We were able to investigate complaints within one working day 90% of the time to ensure code compliance.

### Fire Investigation (CFAI 5D.8)

GFR provides follow-up and investigation on all fires to identify any trends, public education needs or safety hazards. We strive to make an origin and cause determination on all fires. We work closely with GPD and the State fire Marshal to follow-up on any arson, large dollar loss or casualty fires. Investigations in 2013 resulted in one arrest, two sworn complaints and referral of five juvenile fire setters to our intervention program.

### Hazardous Materials (CFAI 5F.7)

GFR currently has 36 personnel trained as hazmat technicians and the team are prepared to response to a multi-county region. GFR units were dispatched to over 600 incidents, many of which are small spills from accidents. The hazmat unit was utilized on 60 incidents during 2013 and trained for over 4,900 hours.

### Public Education (CFAI 5C.7)

During a good portion of 2013 the RRB operated short staffed A total of 255 educational events were completed reaching 21,522 citizens or 17.3% of the population. Over 330 parents and children attended the 7th Annual Screaming for Safety at Kiwanis Safety. GFR held its 2nd annual Citizens' Fire Academy in March and the 10th Annual Junior Fire Academy in June. GFR was awarded a Super Star Award from FDOT in June of 2013 for our continued work on Bike and Pedestrian Safety. In September, 2013, GFR launched the first Monthly Car Seat Inspection Stations at Fire Station 8. GFR Co-Hosted the 4th Annual Sweet Dreams Touch-a-Truck Event where we had 4,500 attendees. In January 2013, Operation Extinguish became designated as a diversionary program through the Juvenile to focus on assembly occupancies to ensure they remain safe Justice Program and the Pilot Junior Firefighter Program was

### Technical Rescue (CFAI 5E.7)

The Light Technical Rescue Team #310 gives GFR the ability to respond to local incidents requiring specialized rescue services in relation to unique situations presenting the need for rope rescue, confined space rescue, structural collapse search and rescue, trench collapse rescue, and heavy vehicle and machinery rescue. These 25 members have completed technician level certification on the above five core disciplines found within NFPA 1670. Onduty personnel responded to three elevatied rescues and seven damaged buildings that required shoring or structural evaluation during 2013.

### Emergency Medical Services (CFAI 5G.10)

Of 13,987 EMS calls that GFR units were dispatched to, crews made patient contact on 9,670. The average time from dispatch to patient contact was 6:02. Two-thirds of GFR personnel are certified paramedics capable of providing advanced life support. The remaining third are certified Emergency Medical Technicians.

### Aviation Firefighting and Rescue (ARFF) (CFAI 5I.6)

ARFF personnel responded to a total of 58 fire and medical calls including nine standbys for aircraft with no actual crashes and 16 medical calls. Fourteen GFR firefighters attended ARFF hot drill training in 2013 and a mass-casualty incident drill was held in October 2013. A new training database was implemented to meet an FAA 14 CFR part 139 mandate.

# MESSAGE from the CHIEF

What a great year for GFR! As you read our annual report you will see that the members of GFR have been very active and, more importantly, have accomplished a great deal. Our firefighters and staff do a great job carrying out the precepts of our mission every day: To serve and protect the citizens of the Gainesville Community.

We are very fortunate to have a City Manager who encouraged and supported our department through the accreditation process. The accreditation process was a tremendous undertaking. The men and women of GFR are to be commended for their diligence and fortitude over the last two years to complete the Commission on Fire Accreditation International (CFAI) self-assessment, community risk assessment, and the standards of cover. There are only 192 departments world-wide out of over 10,000 career fire-rescue departments that have been able to achieve accredited status. The

CFAI accreditation model is one based on continuous improvement, so there is no resting on our laurels. We are required to submit annual reports on our progress in regard to the recommendations CFAI made toward our continuous improvement and to seek reaccreditation every five years.

We made good progress on our strategic goals and objectives during 2013. We have improved our department training and information calendar (goal 3); improved the remote delivery of training and information to our fire stations through the use of WEBEx which has allowed our response units to remain in station and in their first due response areas (goal 7); completed the accreditation process (goal 7), conducted annual program appraisals (goal 12), established a priority system for inspections on hazard ratings (goal 10): and purchased property for the new Fire Station 1 (goal 6).

We are humbled by the support we receive from our citizens and the City Commission. We will continue to be steadfast in working toward our vision to be "Recognized as the Model of Excellence by the Provision of Our Services."

Fire Chief Gene Prince

Chief Prince and Assistant City Manager Paul Folkers accept the department's accreditation plaque from team leader Mike Scott and CFAI Chairman Allan Cain.





# ACCREDITATION and STRATEGIC PLANNING

Accreditation is an official recognition that an agency is meeting specified industry standards. The accrediting agency for fire-rescue departments is the Commission on Fire Accreditation International (CFAI) which is administered by the Center for Public Safety Excellence (CPSE). The CPSE has been working with public safety agencies since 1997 to help them improve services to their communities through professional credentialing and accreditation.

In 2012, GFR became an applicant agency with the CFAI and embarked on a comprehensive self-assessment, community risk assessment, development of standards of cover, and update of its departmental strategic plan. GFR qualified for a site visit by a CFAI peer assesor team and, in July 2013, four industry professionals from across the country spent several days evaluating the agency and its self-assessment report. In January 2014, the peer team recommended GFR to the CFAI for accreditation.

On March 11th, 2014, Fire Chief Gene Prince and Assistant City Manager Paul Folkers appeared before the CFAI Commission to answer any questions they had about the peer team's report. After completing their assessment of GFR and its commitment to continuous improvement, the Commission awarded GFR with accredited status.

This third-party professional acknowledgement of GFR's organization, programs, and services has, and will continue to support GFR's mission and vision of excellence. Achieving accredited status is just the beginning of the effort. GFR now has recommendations from the peer assessment team and CFAI for follow-up, annual compliance reporting to the CFAI to complete, and preparation for a site visit by CFAI after five years.

A key component to continuous improvement is the regular use of a community-driven strategic plan. GFR publishes and maintains its strategic plan on the website and incorporates feedback from the community gained through surveys and townhall meetings to aid in updating the strategic plan. Visit our website at www.gfr.org to see the plan and take our survey.



# **OPERATIONS**

# A-Shift

District Chief James Lovvorn shares some A-shift news for 2013, a year of change and new experiences: "I went to days in April for a three-month stint as Interim Deputy Chief, which turned into seven months, but it was all good. I did learn a lot about the department

and got to be a part of the accreditation effort that in the end paid off with GFR receiving accredited status. During my assignment, Lt. Terry McCarthy assumed the role of District 1 A-shift. He picked up my projects and did an admiral job. The crew at Station 1 enjoyed working with Terry as he worked on a new set of skills.



We also added two new members, three if you count the Powell's new baby. In February, Firefighter-Paramedic Andrea Rascovich was hired and has been an excellent addition. She and Driver Operator Jason Powell were married later in the year and welcomed baby Reef in early 2014. Firefighter-Paramedic Jose Paredes was hired in November of 2013 and has also been an exceptional addition. Long-time member Lt. Curtis Crawford retired February 1st, 2014, but had been unable to work for a little while due to health reasons. I talk to Curtis on a regular basis, and he really misses the shift life and the brotherhood that comes with being an active member of GFR's family. He worked more than 29 years laughing and joking and harassing the other members of the department, in a loving manner of course. If you ever worked with Curtis you know exactly what I mean. He will be sorely missed and we wish him and his family the best."



October brought a rare event to test B-shift's skills with a small plane crash-landing on the University of Florida campus. In addition to patient care for the ejected pilot and passenger, GFR services also included containment of a fuel spill from the aircraft.

**B-Shift** 

# C-Shift

Another year has quickly passed, but there were many accomplishments. We had several of our employees step-up to fill needed roles as GFR transitioned from employees leaving the department or handling other assignments. Lt. Campbell filled the role as District 2, where he did an outstanding job filling in for District Chief Siorek. He worked closely with the Combined Communications Center on dispatch issues and with Chief Siorek and I (Chief

Saulsberry) to create a better tracking system of our daily training. During this time, Firefighter Conrade Irving gained valuable experience as an out-of-class lieutenant. The crewmembers at Station 1 were very supportive as he developed his leadership skills. Since then, he's been promoted to lieutenant and we on C-Shift wish him the best as he embarks on his new path. Chief Siorek was also tasked with several projects including researching response time issues, assisting with the new pre-plan format, supervising temp employees as they surveyed buildings throughout the City Of Gainesville, and others I'm sure I've missed. After serving several months completing these projects, he moved to shift serving as District 2. I have enjoyed working with Chief Siorek, he has a bright future ahead of him and I look forward to continue working with him.

### **C-Shift Company Officer Report**

Lts. Campbell and Bowen do an exceptional job keeping tech rescue employees in a ready-state and assisting District 1 with whatever is asked of them. Lts. Ellis and Law continue to work closely with Hazmat Techs to assure they stay competent in an ever-changing field. Lt. Hinton and his crew continue to perform at a high level shift to shift, even when the call loads are extremely heavy. Their attitude towards their job year in and year out is great. Lt. Diaz and Driver Operator Brown continue to do a stellar job in assuring GFR air-packs are always ready and getting GFR ready for our annual airport firefighting inspection. Lt. Mueller is heading for retirement. We appreciate the years of service he's provided us on C-Shift and wish him the best as he nears the end of his career. Lt. Jackson, as usual, performs very well and has assisted Chief Siorek in many ways as he settles in at D2. Lt. Baker has recently gained an interest

in training as a back-up district chief. Chief Siorek and I (Chief Saulsberry) have begun the process with him. Lt. Berryman is C-Shift's most senior employee; she does a good job of working with the younger employees that are assigned to her at Station 7. There are rumors that her time is drawing near the end. If this is the case, I would like to thank her for her years of service here at GFR. C-shift will continue to strive for excellence in our knowledge, skill sets, physical fitness, leadership, development and efficiency.





# RISK REDUCTION

Although GFR maintains readiness to respond to all types of hazards in our community, our ultimate goal is to reduce as much risk as possible. This is accomplished through several programs and efforts, especially our Fire Safety Inspection and Fire Investigation programs. GFR's inspectors and investigator work in partnership with the Emergency Operations Division to identify and mitigate risks from unsafe buildings and activities.

In addition to daytime inspections, GFR enhances the safety of our after-hours patrons through night inspections of entertainment venues, as well as continuing to provide crowd manager training for employees of local establishments. GFR Risk Reduction staff play a critical role in reducing injury and property damage by educating property owners and managers about fire risks such as overloading electrical outlets or stringing together extension cords. Simple, safe practices can help avoid tragic consequences.







# PUBLIC EDUCATION

GFR promotes and participates in several annual events designed to reach large audiences in our community, particularly children, throughout the year. These events include the Citizens' Fire Academy where participants can get a hands-on experience of the firefighting and EMS profession; the Junior Fire Academy for children grades 6 - 8 which provides first aid and other skills training; Touch-A-Truck which attracts over 4,500 guests of all ages to see and climb in large vehicles from a variety of professions, including fire trucks; and Screaming for Safety which provides life-safey information for children in a fun and exciting way at Kiwani's Safety City.

GFR Risk Reduction Specialist Krisa Ott also coordinates over 250 public education events each year that include fire station visits, child car seat installation instruction, juvenile firesetter intervention, and more. GFR received a Super Star Award from the Florida Department of Transportation in June of 2013 for our continued work on bike and pedestrian safety.

For more information on these programs, check the GFR website at www.gfr.org or call the Risk Reduction Bureau at 352-334-5065.











Gainesville Fire Rescue's (GFR's) Support Services Bureau (SSB) is responsible for creating training programs to meet National recommendations, State requirements, adopted Insurance Service Organization (ISO) standards, accreditation standards, contract mandated and supervisor/employee requested training.

This mission is accomplished using a variety of delivery methods tailored for adult learners and aimed at reducing response delays by presenting lessons, concepts, and subject material using the latest electronic media and a didactic and inductive curricula that builds progressively. Training topics begin with a Computer Based Training course followed by classroom or Field Drills that include specific feedback metrics to ensure the desired level of proficiency.

In 2013, SSB provided in-house Florida State Fire College classes in building construction and course delivery; provided the six week new-hire orientation process for two new-hire classes; sponsored a class by Dave Dobson, a nationally recognized Subject Matter Expert on "The Art of Reading Smoke;" provided the 160-hr initial Hazardous Material training for nine employees



Training at Wood Resource Recovery March 2013

sponsored through grant funding; held GFR's Driver Operator promotional process, and provided two department-wide field training exercises.

The field training exercises included commercial building fire training that incorporated physically intensive and realistic, forcible entry, vertical ventilation, and firefighter survival training and Active Shooter Incident training which taught GFR responders to operate as a "Rescue Task Force" in conjunction with Law Enforcement Agencies to provide stabilization and removal of victims in warm zones. The completion of this training placed GFR ahead of the national curve on this subject and led to numerous departments requesting GFR's protocols and training program.

Additionally SSB's staff facilitates the tracking and maintenance of all required certifications for emergency response and conducts this training in-house at a substantial savings to the department and by proxy for the citizens we serve.

Furthermore, community outreach consistent with GFR's mission of serving the community through education is provided by SSB staff through the management of "Operation C.A.R.E" (Citizens Aiding in Response to Emergencies). Operation C.A.R.E. provides CPR classes for citizens, as well as Basic Life Support and Advanced Cardiac Life Support for local healthcare providers. In 2013, Operation C.A.R.E. provided training for over 1000 citizens which included two free friends and family CPR classes during EMS week.

# SPECIAL OPERATIONS

Special Operations provides program oversight of the department's advanced life support emergency medical services, hazardous materials response, and technical rescue services. In addition, administrative involvement in grant acquisition and management, homeland security, emergency preparedness, and local mitigation strategies fall within the purview of this area.

GFR responders within the Operations Division form the department's regional hazardous materials team as well as its light technical rescue and urban search and rescue teams. Captains from the GFR Support Services Bureau assist as operational coordinators and technical subject matter trainers for Hazmat, EMS, and USAR disciplines. These Operational Team Leaders and specialized team members are subject to serving as a state asset in times of need. Members of our teams have been deployed in the past associated with Florida's efforts to meet the needs of victims during declared disasters and/or significant events. For more information on these programs, check the GFR website or call the Special Operations Chief at 352-393-8465.









# PHYSICAL FITNESS - HEALTH & SAFETY

A sound physical fitness program benefits employees and the organization collectively. By improving and maintaining fitness, employee injuries are reduced resulting in cost-savings through reductions of lost work time and medical care expenses. GFR and the City of Gainesville are committed to employee fitness and continue to look for innovative ways to keep employees engaged in fitness programs.

In 2013, the fitness effort launched the first 5K run which could be completed outdoors on an established course or by treadmill for those who could not make it to the run. Crews also engaged in fitness challenges each month targeting a variety of activities. In 2013, the agerage age of GFR's personnel increased by .367 years but fitness levels improved on performance indicators by as much as a factor of 12.



Even with the many facets of health and fitness efforts, injuries may still occur: It is the job of the Health and Safety Committee to review accidents

and injury reports on a quarterly basis to identify trends and recommend safety options that could prevent future injuries.

# FACILITIES, FLEET, EQUIPMENT & TECHNOLOGY

The City made progress in 2013 with developing a plan to replace Fire Station 1 on South Main Street. We hope to complete the design phase in 2014. GFR must also be able to keep up with advances in technology and we rely heavily on a variety of apparatus, equipment, computer systems, and software. Here are some examples of projects:

In 2013, GFR purchased SmartDraw emergency plan software to standardize pre-fire plans. GFR crews go out into the community on a regular basis to conduct pre-fire planning on buildings to ensure that information on hydrants, fire department connections, sprinklers, building contents, and other factors that might need to be considered during fire suppression have been identified in a concise plan available through the mobile computer system.

District Chief Saulsberry reports that GFR is also in the midst of gathering information to select new SCBA Packs. The committee will be evaluating packs from Drager, SCOTT and MSA. We presently have 65 packs in GFR's inventory and are looking to add an additional 10 packs, if the budget allows. Some key areas that will be evaluated are cost, warranty, service, ease of donning and doffing, screw type bottles vs. quick connect, comfort, ease of operations, ease of repairs, jump seat security and release, ease of RIT connections, and more. We will also be purchasing new face pieces, air bottles and a possibility of new accountability software (SIMS). The goal is to have the quotes on the Deputy Chief's desk by early summer 2014. This will allow us time to evaluate the bids and clarify any questions. Each vendor has committed to giving us four packs for the evaluation period which should last 30 to 45 days. Lt. Campbell and Lt. Baker will be in charge during the process to help the other committee members decide what packs we will select. This committee is tasked with a very important duty to select the packs that will service the department for the next 7 to 10 years.





# **GFR Employee of the Year Awards**



Chief Officer of the Year Company Officer of the Year Driver Operator of the Year Firefighter of the Year EMS Provider of the Year Instructor of the Year Athlete of the Year Fire Rescue Dispatcher of the Year Administrative Employee of the Year

District Chief James Lovvorn Lieutenant Pat West Driver Operator Jeff Schuhmacher Firefighter David Sutton Firefighter Kevin Schoneck Captain Shawn Hillhouse Firefighter Adam Whitehead Scott Shelpman Staff Assistant Sheri Sheehan

Medical Director's Award

Firefighters Eli Virgin and Jeff Jamison

**Community Service Award Driver Operator Cary Williams** 

**Meritorious Service Award** Robert and Jared Heisler

**Service Appreciation Award** Gainesville Christian Center

### Chief's Award of Excellence

District Chief Allen Siorek Lieutenant Erle Biggs Driver Operator Calvert Brown Driver Operator Ion Cicio Firefighter Preston Attebery Firefighter Adam Whitehead

# Hazardous Materials Technician

Firefighter Eric Clary Firefighter John Dowling Firefighter Joel Graves Firefighter George Keyzer Firefighter Reginald Kinsev Firefighter Erick Pena Firefighter Matt Pfost Firefighter Kevin Schoneck

### Paramedic

Lieutenant Derrick West Firefighter Chad Belger Firefighter Sean Canady Firefighter Eric Clary Firefighter Keith Hughes Firefighter Jose Paredes Firefighter Andrea Powell Firefighter Nike Sheffer Firefighter Brett Thomas Firefighter Matt Voss



# **Technical Rescue Trainer**

Lieutenant Sean Campbell Lieutenant Dan Godfrey **Driver Operator Ion Cicio** Firefighter Herb Ennis

# SWAT Medic

Firefighter Andrew Marsh



Conrade Irving III **Promotion to Lieutenant** 

# Technical Rescue Technician

Firefighter Ryan Clary Firefighter Sims Rogers

# **Continuing Education**

Firefighter Ryan Clary Firefighter Alex Cowart

Responsible Accountable Professional

Innovative Dedicated



Fire Chief Deputy Chief Deputy Chief Assistant Chief District Chief

**Gene Prince Timothy Hayes Jeff Lane** JoAnne Rice **Rusty Barrett** Michael Cowart Pat Lewis James Lovvorn Richard Saulsberry **Don Sessions** Allen Siorek

Captain Shawn Hillhouse Captain Bill McCrea Captain **Dan Smith** 

Lieutenant **Dallas Baker** Lieutenant Kim Berryman-Dages Lieutenant Erle Biggs **Timothy Bowen** Lieutenant Lieutenant **Betty Braun** William Bristow Lieutenant Lieutenant Sean Campbell Don Campbell, Jr. Lieutenant Lieutenant **Curtis Crawford** Lieutenant Franklin Diaz Todd Ellis Lieutenant Lieutenant **Daniel Godfrey** Lieutenant Tracey Higdon Lieutenant Adam Hinton Lieutenant Billy Jackson Lieutenant Kenneth Johnson Parnell Jones Lieutenant Lieutenant Garv Law Lieutenant Terry McCarthy **David McIntire** Lieutenant Lieutenant Steven Mueller Lieutenant Christopher Nelson Lieutenant Chase Prince Michael Sanders Lieutenant Lieutenant Willie Saulsberry Keith Saunders Lieutenant Lieutenant Michael Tringali **Bradley Tschorn** Lieutenant Derrick West Lieutenant Pat West Lieutenant

Driver Operator Wendy Anderson **Driver Operator** Mark Boals Driver Operator Wesley Breeden Driver Operator Calvert Brown **Driver Operator** Paula Buckholz Driver Operator Julie Butterfield Driver Operator Jamel Cheesborough Driver Operator Jonathan Cicio Driver Operator Alexis Delisle Driver Operator Scott Dillon **Driver Operator** Alan DuBose

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Eugene Dugan **Edward Evans** Gregory Fenn Randy Gaskins Nicolas Gonzalez Reshard Hodges Stephanie Hornbuckle Amanda James Leslie Lane Jody Markwich Byron McGriff Martie Moore Wallace O'Neal Eric Pace **Bradley Paquette** JD Perryman Jason Powell Lyn Scheibly Jeffrey Schuhmacher Daniel Sivyer **Scotty Taylor Corey Thomas** Ronald Thomas, Jr Joseph Walker Cary Williams Sean Withers

**Preston Attebery** John Barker Chad Belger Matthew Browder James Brown **Thomas Burgett** Sean Canady **Eric Clary** Ryan Clary Leah Cornwell **Alexander Cowart** Stephen Decker Michael Derringer John Dowling Herbert Ennis, III Joey Gonzalez Joel Graves **Kevin Gutierrez** Jamal Hafiz **Drew Halvorson** Thomas Hand Matthew Harrison Chad Heinz Jason Hendricks **Amanda Howard** Keith Hughes Aaron Hunt Conrade Irving III Jeffrey Jamison

Ernesto Acuna

**Firefighter** Firefighter Firefighter Firefighter Firefighter Firefighter Firefighter Firefighter **Firefighter Firefighter** Firefighter Firefighter **Firefighter** Firefighter Firefighter Firefighter Firefighter Firefighter Firefighter **Firefighter** Firefighter **Firefighter Firefighter** Firefighter **Firefighter** Firefighter Firefighter

Reginald Kinsey, III Joseph Lewis Alexander Lopez Michael Lowery Michael MacKendree Andrew Marsh Robert Mason Jeremy Massicotte Westin McQueen Wlises Mejia Joseph Morris Jose Paredes **Andrew Pearce** Erick Pena Richard Pena **Matthew Pfost** Caleb Polhill Andrea Powell **Kyle Preus** Melinda Quinn **Noah Roberts** Joshua Roberts Scott Robinson Josh Rodgers Sims Rogers, Jr **Kevin Schoneck** Nike Sheffer **Dustin Shreiner Christopher Silcox** Michael Steele, Jr. Mark Sturks **David Sutton Brett Thomas** Alix Thony Elijah Virgin Matthew Voss Paul West Adam Whitehead **Christopher Whitney Eric Williams** Todd Willoughby

Kristopher Keen

George Keyzer

Investigative Svcs Officer Investigative Svcs Officer Fire Safety Inspector Fire Safety Inspector Fire Safety Inspector Tech Systems Analyst, Sr. Risk Reduction Specialist Executive Assistant, Sr. Account Clerk, Sr. Staff Specialist Staff Specialist Staff Assistant Radio/Comm Tech. Supply-Equip. Specialist

Sandy Ellison Kelly DeRasmo **Keith Collingwood** Steve Hesson Ernie Benjamin **Artie Chestnut** Krista Ott **Kathy Driggers Marjorie Houston** Adrienne Baker Lisa Julseth Sheri Sheehan Ken Habicht **James Petty** 











Derek Joseph



# 19 Fallen Brothers

GFR, along with many other organizations nationwide, sent items for the memorial wall for the Granite Mountain Hot Shot Crew members lost on June 30, 2013.

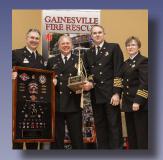
# Retirees in 2013

Timothy P. Hayes **Deputy Chief** 4/1/2013

Wallace O'Neal, Jr. **Driver Operator** 8/1/2013

Sandy F. Ellison Fire Investigator 7/1/2013

Keith R. Collingwood Fire Safety Inspector 9/1/2013







# Gone Too Soon...

James W. "Jim" Howard 2/9/2013

Jim Howard spent his career in emergency services beginning as an ambulance attendant in Ocala and ending as program coordinator for Shandscair in Gainesville.

His leadership has benefitted patients and Fire/EMS professionals alike since 1984.

# We Will Always Remember...

John Lovci 5/13/2012

**Doyle Carlton Smith** 5/22/2013

> JC Donaldson 10/23/2013

Iames C. "Robbie" Robertson 11/9/2013



# Gainesville Fire Rescue



# The City of Gainesville's 4Cs Service Excellence Philosophy

We are committed to...each other, our work, and our customers.

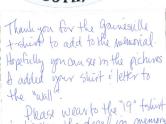
We are competent by...exceeding expectations, getting results, and seeking to continuously improve.

We are conscientious by...being fiscally responsible, ensuring the safety of our employees, the public, and the environment.

We communicate by...being accessible and actively listening; being honest, open, knowledgeable and respectful; seeking engagement; providing accurate

information, and educating the public.





Please wear to the "19" foliant display the decal in memory your 19 fallon bridthers



All GFR Stations are designated as Safe Place and Safe Haven locations

